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Watsonville Community Hospital
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WATSONVILLE COMMUNITY HOSPITAL EARNS AN *EXCELLENCE THROUGH INSIGHT* AWARD FOR OVERALL INPATIENT-REHABILITATION PATIENT SATISFACTION

Watsonville, CA – February 2, 2010 – Watsonville Community Hospital was recently recognized with an Excellent through Insight award for “Overall Inpatient Rehabilitation Patient Satisfaction for Small/Medium Hospitals-Less than 250 beds by HealthStream Research, the research business group of HealthStream, Inc. (NASDAQ: HSTM). A formal presentation of the award will be made during HealthStream’s Customer Summit 2010, May 17-20, 2010 in Nashville, Tennessee.

Watsonville Community Hospital was awarded this honor for its commitment to excellence in patient care. To qualify for an award, a hospital must have been a patient satisfaction-tracking client of HealthStream Research in 2009, scored in the 75th percentile or higher, and surveyed a minimum of 100 patients. Watsonville Community Hospital was chosen for receiving the highest ratings in Inpatient Rehabilitation Patient Satisfaction from among HealthStream Research’s client, as well as exceeding industry standards.

Stephanie Layhe, Director of Rehabilitation Services, said “We are all very proud to achieve this level of patient satisfaction. WCH has dedicated and skilled rehab staff who all work very hard to make our patients happy.”

Commenting on the awards, J. Edward Pearson, president of HealthStream Research, said “We applaud Watsonville Community Hospital’s high-level commitment to excellence in healthcare – and we are pleased to recognize their achievement through our presentation of an *Excellence through Insight* award.”

About HealthStream

HealthStream (NASDAQ: HSTM) is a leading provider of learning and research solutions for the healthcare industry, transforming insight into action to deliver outcomes-based results for healthcare organizations. Through its research products, healthcare executives gain valuable insight about patients’ experiences, workforce challenges, physician relations, and community perceptions of their services. Through HealthStream’s learning solutions- which are used by approximately two million hospital-based healthcare professionals – healthcare organizations create safer environments for patients, increase clinical competencies of its workforce, and facilitate the rapid transfer of the latest knowledge and technologies. Based in Nashville, Tennessee, HealthStream also has offices in Baltimore, Maryland and Franklin, Tennessee. For more information about HealthStream’s learning and research solutions, visit www.healthstreet.com or call us at 800-933-9293

About Watsonville Community Hospital

Founded in 1895, Watsonville Community Hospital has served the community for over 114 years. In addition of the Emergency Department that serves as an advanced life support base station for Santa Cruz County, the hospital facility offers a comprehensive portfolio of medical and surgical services and a full service wound treatment center. Visit the Hospital’s website at www.watsonvillehospital.com for more information.

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